



12115184

JFW/JK

PATENTS  
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Seq. #8396 CPOL #364878

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In Re The Application of: )  
Thomas Hamilton )  
 )  
Serial No.: 10/676,799 ) Examiner: Harry S. Hong  
 )  
Filed: October 1, 2003 ) Art Unit: 2642  
 )  
For: CALL MANAGEMENT IM- )  
PLEMENTED USING CALL )  
ROUTING ENGINE )  
 )  
Cesari and McKenna, LLP  
88 Black Falcon Avenue  
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December 14, 2004

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Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**AMENDMENT**

In response to the Office action dated September 15, 2004, please enter the following amendments: